



## News Release

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**CNL HEALTHCARE PROPERTIES RECOGNIZES THREE PROPERTY MANAGERS  
FOR OUTSTANDING PERFORMANCE**

*--REIT conducted tenant satisfaction survey with the aid of Kingsley Associates--*

(ORLANDO, Fla.) March 9, 2017 — CNL Healthcare Properties, a real estate investment trust (REIT) focused on seniors housing and healthcare facilities, recognized three of its property management companies and professionals for their outstanding performance in the annual medical office building tenant satisfaction survey conducted by Kingsley Associates.

This is the second consecutive year that CNL Healthcare Properties surveyed its medical office buildings through Kingsley Associates, a leading survey, research and consulting firm. The goal of the assessment is to solicit tenant feedback on quality measures throughout the CNL Healthcare Properties portfolio of medical office buildings and use this feedback to improve performance, increase tenant retention and satisfaction and enhance portfolio value.

Awards were given to the property management company with the best overall satisfaction score, the property manager with the best individual overall satisfaction score, and the property manager with the most improved overall satisfaction score.

The companies and individuals recognized were:

- Meadows & Ohly received the award for the property management company with the highest overall satisfaction score. The Atlanta-based company manages 13 properties for CNL Healthcare Properties.
- Melissa Melendres of Holladay Properties received the award for the individual with the highest overall satisfaction score. Melendres represents the South Florida region for Holladay Properties, which is based in Nashville, Tennessee.
- Wendy Windred of Cypress West Partners received the award for property manager with the most improved overall satisfaction score. Windred represents the Arizona region for Cypress West Partners, which is based in Rancho Santa Margarita, California.

“We view our work very much as a team sport and are proud to recognize these teams and teammates for their performance and ongoing commitment to excellence in tenant satisfaction and to our medical office portfolio,” said Stephen H. Mauldin, president and CEO of CNL Healthcare Properties.

**About CNL Healthcare Properties**

CNL Healthcare Properties, Inc., is a real estate investment trust (REIT) that focuses on acquiring properties in the seniors housing and healthcare sectors, including stabilized, value-add and development assets, as well as other income-producing properties, real-estate related securities and loans. CNL Financial Group, LLC is the sponsor of CNL Healthcare Properties. For more information, visit [CNLHealthcareProperties.com](http://CNLHealthcareProperties.com).

**About CNL Financial Group**

CNL Financial Group (CNL) is a leading private investment management firm providing global real estate and alternative investments. Since inception in 1973, CNL and/or its affiliates have formed or acquired companies with more than \$34 billion in assets. CNL is headquartered in Orlando, Florida. For more information, visit [CNL.com](http://CNL.com).

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